

Access Guide

The Fleece Inn, Bretforton

Welcome to The Fleece Inn, a warm, inclusive space for everyone. We've created this guide to help you plan your visit with ease. If you have any questions not covered here, we're always happy to help.

 info@thefleeceinn.co.uk

 01386 831173

Inclusion & Safety

The Fleece Inn is a safe and welcoming space for everyone. We do not tolerate discrimination of any kind — including on the basis of race, gender, age, disability, sexual orientation, religion, or identity.

Our staff are committed to creating an atmosphere where all guests feel respected, valued, and safe. If you experience or witness any behaviour that makes you uncomfortable, please speak to a member of our team — we will act with care and urgency.

Everyone deserves a good time here.

Getting In & Around

Both pub entrances are step-free at ground level.

The interior has traditional flagstone flooring; two of the three rooms, and the bar are wheelchair accessible.

The orchard and beer garden are on level grass; the courtyard features uneven cobbles.

Seating & Ambience

Freestanding antique wooden chairs in mixed styles (varied heights and some with armrests).

Natural lighting during the day; soft, warm lighting in the evenings.

No strobe lights or flashing effects.

No amplified music is played. Occasional live folk sessions are acoustic and informal.

Quiet times: Generally, Monday to Thursday, between 3–5pm.

Quiet space can be found in our extensive orchard.

Toilets

Accessible toilet: Ground floor, unisex, with flat access, grab rails, and a wall-mounted baby changing table.

Standard toilets:

Gents: Ground floor

Ladies: First floor (accessed via stairs)

Menus

All menus and drinks lists clearly mark gluten-free, vegetarian, and vegan options.

Large print menus available on request.

We're happy to provide alternative formats on request.

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B&B Accommodation

Our B&B room is located on the first floor and accessed by stairs with a handrail. We currently do not offer step-free accommodation.

Parking & Arrival

There is no on-site car park.

Drop-off is usually possible in the courtyard (subject to space).

Parking is available at The Cross, between the pub and the church, with flat access to the pub.

Assistance & Service Dogs

Registered assistance dogs are welcome in all areas of the pub and garden, as are all dogs.

Let a staff member know if your dog needs water or a quiet spot.

Hearing & Communication Support

We do not currently have a hearing loop system installed.

Our staff are happy to communicate clearly face-to-face or via written notes when needed.

Help on Arrival

If you would like help when you arrive (e.g. with bags, navigating uneven surfaces, or visual guidance), please let us know in advance or ask a member of staff on the day.

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Emergency Information

If you may need help in the event of an evacuation, please inform a member of staff on arrival.

Website Accessibility

Our website is designed to be accessible with screen readers and supports text resizing via your browser.

If you need any information in an alternative format, we're happy to help.

See a interactive video of the grounds & interior to plan your visit:

<https://www.thefleeceinn.co.uk/contact>